



## NRVC Reporting Log Search Guide Content:

### Contents

Accessing the Portal ..... 1

NRVC Reporting Log Search ..... 2

Search Results Grid ..... 3

NRVC Status Search ..... 4

SCDMV Response Date ..... 5

User Resources ..... 6

### Accessing the Portal

1. Log in to **Citrix**.

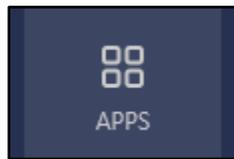


Figure 1 – Apps Button

2. Click the **Apps** button.

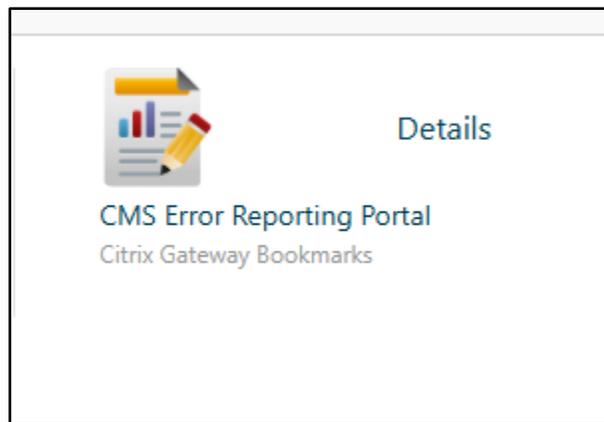


Figure 2 – CMS Error Reporting Portal Icon

3. Locate the **CMS Error Reporting Portal** icon.



Figure 3 – Search Box

4. If the icon is not visible, type “**report**” in the search box to display it.
5. Click once on the **CMS Error Reporting Portal** icon.

## NRVC Reporting Log Search

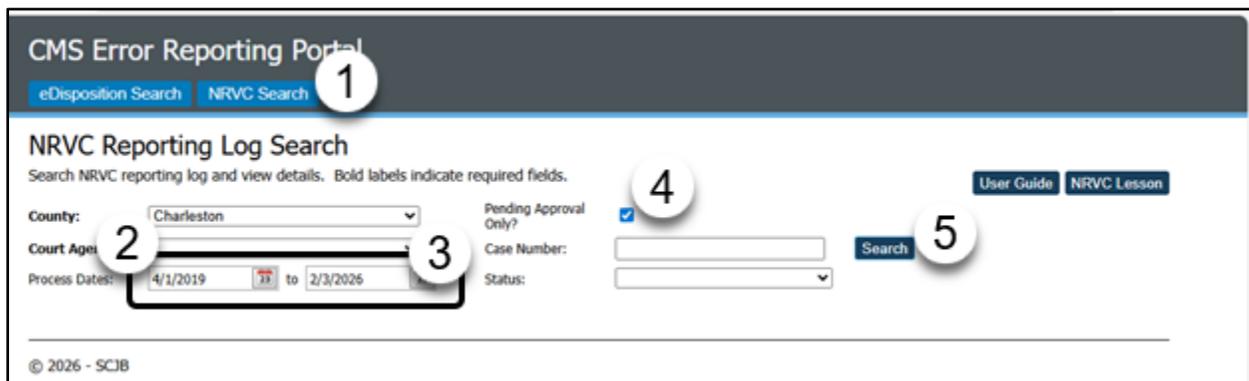


Figure 6 – NRVC Reporting Log Search screen for county user

The **CMS Error Reporting Portal** opens by default to the **eDisposition Error Log Search** page.

1. Select the **NRVC Search** button to open the **NRVC Reporting Log Search** screen. The **County** field automatically populates with the user’s county. All other fields become enabled.
2. Select the appropriate **Court Agency** from the drop-down list.
  - o Fields with **bold labels** are required.
  - o These fields are enabled only after a county is selected.
3. **Process Dates** default to **04/01/2019 through the current date**.
  - o The date range may be modified to narrow search results.
4. The **Pending Approval Only?** checkbox is selected by default.
  - o Unchecking this option displays **all NRVC Suspension Records**.
5. Select **Search** to display all NRVCs pending SCDMV approval.

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**Note** Individual cases may be searched by entering a **Case Number** and selecting **Search**

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## Search Results Grid

**CMS Error Reporting Portal**

[eDisposition Search](#) [NRVC Search](#)

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**NRVC Reporting Log Search**

Search NRVC reporting log and view details. **Bold labels indicate required fields.** [User Guide](#) [NRVC Lesson](#)

**County:** 
**Pending Approval Only?**

**Court Agency:** 
**Case Number:**

**Process Dates:**  to 
**Status:**

Court	Case Number	Status	Out of State	Submit Date	DMV Response Date	Compliance Number	Customer Number	Withdrawal Date	Error Message
10101	20252351000170	Home Jurisdiction		01-16-2026 3:54 PM					
10101	20252351000171	Home Jurisdiction		01-16-2026 3:54 PM					
10101	20252351000173	Home Jurisdiction		01-16-2026 3:54 PM					
10101	20252351000250	Home Jurisdiction		01-16-2026 3:54 PM					
10101	20252351000251	Home Jurisdiction		01-16-2026 3:54 PM					
10101	20252351000529	Home Jurisdiction		01-16-2026 3:54 PM					
10101	20252351000532	Home Jurisdiction		01-16-2026 3:54 PM					
10101	20252351000535	Home Jurisdiction		01-16-2026 3:54 PM					
10101	20252351001117	Home Jurisdiction		01-16-2026 3:54 PM					
10101	20252351001359	Home Jurisdiction		01-16-2026 3:55 PM					

The **NRVC Reporting Log Search** grid includes the following sortable columns (ascending or descending):

- **Court** – Court Agency Number
- **Case Number** – Case Number
- **Status** – NRVC Status
- **Out of State** – Indicates an out-of-state driver
- **Submit Date** – Date of the current NRVC status
- **SCDMV Response Date** – Date the SCDMV processed the NRVC
- **Compliance Number** – Number assigned by the SCDMV
- **Customer Number** – Defendant number assigned by the SCDMV
- **Withdrawal Date** – Date the withdrawal was sent to the SCDMV
- **Error Message** – Errors encountered during electronic transmission of the NRVC record



## NRVC Status Search

**CMS Error Reporting Portal**

eDisposition Search   NRVC Search

### NRVC Reporting Log Search

Search NRVC reporting log and view details. Bold labels indicate required fields.

County:  Pending Approval Only?

Court Agency:  Case Number:

Process Dates:  to  Status:

[User Guide](#) [NRVC Lesson](#)

Court	Case Number	Status	Out of State	Submit Date	DMV Response	Home Jurisdiction	Withdrawal Date	Error Message
10101	20252351295536	Home Jurisdiction		01-16-2026 3:56 PM	01-28-2026 3:56 PM	Home Jurisdiction		
10101	20252351252556	Home Jurisdiction		01-16-2026 3:55 PM	01-27-2026 1:55 PM	Ishmell		
10101	20252351285605	Home Jurisdiction		01-16-2026 3:56 PM	01-23-2026 3:56 PM	Paid		
						Deleted		
						eDisposition Error		

NRVCs may also be searched by **Status**:

1. Uncheck the **Pending Approval Only** checkbox.
2. Select the desired status from the **Status** drop-down list:
  - **Home Jurisdiction** – The court generated the NRVC and transmitted it electronically to the SCDMV.
  - **Ishmell** – An Ishmell Order or Ishmell No Document was generated, triggering a request to the SCDMV to delete the NRVC.
  - **Paid** – Full payment has been posted in CMS.
  - **Deleted** – The NRVC record was deleted from the case in CMS.
  - **eDisposition Error** – The Home Jurisdiction copy was not sent to the SCDMV due to an error on the eDisposition Error Log.  
Refer to the **CMS eDisposition Reporting Portal Correcting Errors Reference Guide**.



**CMS Error Reporting Portal**

eDisposition Search    **NRVC Search**

**NRVC Reporting Log Search**

Search NRVC reporting log and view details. **Bold labels indicate required fields.** [User Guide](#) [NRVC Lesson](#)

County:     Pending Approval Only?

Court Agency:     Case Number:

Process Dates:  to     Status:

Court	Case Number	Status	Out of State	Submit Date	DMV Response	Compliance Num.	Customer Number	Withdrawal Date	Error Message
10101	20252351013967	Home Jurisdiction		01-23-2026 4:31 PM					
10101	20252351354022	Pad		01-21-2026 2:55 PM	01-16-2026 12:00 AM	21743335	3466245	01-21-2026 2:55 PM	
10101	20252351354021	Home Jurisdiction		01-16-2026 3:57 PM	01-16-2026 3:57 PM	21743334	30187439		
10101	20252351354010	Home Jurisdiction		01-16-2026 3:57 PM					
10101	20252351354018	Home Jurisdiction		01-16-2026 3:57 PM					
10101	20252351354017	Home Jurisdiction		01-16-2026 3:57 PM	01-16-2026 3:57 PM	21743333	33424716		
10101	20252351354016	Home Jurisdiction		01-16-2026 3:57 PM	01-16-2026 3:57 PM	21743332	35584716		
10101	20252351354015	Home Jurisdiction	✓	01-16-2026 3:57 PM					
10101	20252351339929	Home Jurisdiction		01-16-2026 3:57 PM	01-16-2026 3:57 PM	21743331	33893046		
10101	20252351339928	Home Jurisdiction	✓	01-16-2026 3:57 PM					
10101	20252351339927	Home Jurisdiction	✓	01-16-2026 3:57 PM					
10101	20252351339926	Home Jurisdiction		01-16-2026 3:57 PM	01-16-2026 3:57 PM	21743330	36107940		
10101	20252351339925	Home Jurisdiction		01-16-2026 3:57 PM	01-16-2026 3:57 PM	21743329	33441639		
10101	20252351339924	Home Jurisdiction		01-16-2026 3:57 PM					
10101	20252351339923	Home Jurisdiction		01-16-2026 3:57 PM					
10101	20252351339922	Home Jurisdiction		01-16-2026 3:56 PM	01-16-2026 3:57 PM	21743328	36859623		

### SCDMV Response Date

The **SCDMV Response Date** reflects when the SCDMV processed the NRVC and assigned:

- A **Compliance Number** to the case, and
- A **Customer Number** to the defendant.

This field will remain blank for **out-of-state drivers**.



## Error Message

**CMS Error Reporting Portal**  
[eDisposition Search](#) [NRVC Search](#)

**NRVC Reporting Log Search**  
 Search NRVC reporting log and view details. Bold labels indicate required fields.

[User Guide](#) [NRVC Lesson](#)

County:  Pending Approval Only?   
 Court Agency:  Case Number:  **Search**  
 Process Dates:  to  Status:

Court	Case Number	Status	Out of State	Submit Date	DMV Response Date	Compliance Number	Customer Number	Withdrawal Date	Error Message
10101	02102610101	Home Jurisdiction		02-10-2026 5:00 PM					Error sending reply
10101	20251291002281	Paid		02-05-2026 4:19 PM	01-16-2026 12:00 AM	21743170	35907921	02-05-2026 4:19 PM	
10101	20251291004033	Home Jurisdiction		01-22-2026 3:27 PM					VS03: Please enter all violation information for this suspension.
10101	20251291005722	Home Jurisdiction		01-16-2026 3:54 PM	01-16-2026 3:54 PM	21743171	32805888		
10101	20251291007001	Home Jurisdiction	✓	01-16-2026 3:54 PM					
10101	20251291007371	Home Jurisdiction		01-22-2026 3:27 PM					VS03: Please enter all violation information for this suspension.
10101	20251291008064	Home Jurisdiction		01-22-2026 3:27 PM					VS03: Please enter all violation information for this suspension.
10101	20251291008575	Home Jurisdiction		01-16-2026 3:54 PM	01-16-2026 3:54 PM	21743172	22781368		
10101	20251291009977	Home Jurisdiction		01-16-2026 3:54 PM	01-16-2026 3:54 PM	21743173	36083478		
10101	20251570047899	Home Jurisdiction	✓	01-16-2026 3:54 PM	01-16-2026 3:54 PM	21743174	32956152		
10101	20251570047900	Home Jurisdiction	✓	01-16-2026 3:54 PM	01-16-2026 3:54 PM	21743175	32582709		
10101	20251570047902	Home Jurisdiction	✓	01-16-2026 3:54 PM	01-16-2026 3:54 PM	21743176	32582709		
10101	20251570047903	Home Jurisdiction	✓	01-16-2026 3:54 PM	01-16-2026 3:54 PM	21743177	35423269		
10101	20251570047908	Home Jurisdiction	✓	01-16-2026 3:54 PM	01-16-2026 3:54 PM	21743178	31002543		
10101	20252351000151	Home Jurisdiction	✓	01-16-2026 3:54 PM	01-16-2026 3:54 PM	21743179	34739652		
10101	20252351000152	Home Jurisdiction	✓	01-16-2026 3:54 PM	01-16-2026 3:54 PM	21743180	31237408		
10101	20252351000153	Home Jurisdiction	✓	01-16-2026 3:54 PM	01-16-2026 3:54 PM	21743181	24469931		
10101	20252351000154	Home Jurisdiction	✓	01-16-2026 3:54 PM	01-16-2026 3:54 PM	21743182	31409224		
10101	20252351000158	Home Jurisdiction	✓	01-16-2026 3:54 PM	01-16-2026 3:54 PM	21743183	25189873		
10101	20252351000164	Ishnell		02-06-2026 8:59 AM	01-16-2026 12:00 AM	21743184	25827421	02-06-2026 8:59 AM	

Page 1 of 16 (301 items) < Prev 1 2 3 4 5 6 7 ... 14 15 16 Next >

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Courts are responsible for correcting cases with an **eDisposition Error** status. All other errors are handled by the **SCDMV** or **SCJB**.

## User Resources

**CMS Error Reporting Portal**  
[eDisposition Search](#) [NRVC Search](#)

**NRVC Reporting Log Search**  
 Search NRVC reporting log and view details. Bold labels indicate required fields.

[User Guide](#) [NRVC Lesson](#)

County:  Pending Approval Only?   
 Court Agency:  Case Number:  **Search**  
 Process Dates:  to  Status:

Enter search criteria.

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The **User Guide** and **NRVC Lesson** buttons are located in the upper-right corner of the screen.

- **User Guide** – Displays this manual.
- **NRVC Lesson** – Provides instructions for generating NRVCs.